

## Product Alert 183

6-00960-183, April 2025

### Product

DXi4800

### Summary

An issue has been identified with the Dxi4800 when more than one (1) SSD for capacity upgrade generates and error message.

### Affected Systems

- 8-02125-XX DXi4800,BASE SYSTEM,NA
- 8-02126-XX DXi4800,BASE SYSTEM,MP
- 8-02381-XX ETERNUS CS800 M1 SCALE,BASE NODE, NAS
- 8-02382-XX ETERNUS CS800 M1 SCALE,BASE NODE, MP

### Problem Description

A known issue with the DXi4800 where the SSD added to increase capacity results in an error message.

### Symptoms

The GUI and CLI report the drive in a “warning” state.

### Solution

Quantum has reviewed this issue and the system is working but also please contact [Quantum Sales Support](#) to walk you through the update process